

TPL Resource Inquiry/Update

Screen messages

Screen Message	Response
CHOOSE UPDATE TO ADD/UPDATE/DELETE RECORD.	Press PF2=UPD to add, update or delete the record.
COVERAGE DELETED.	Information message. No action needed.
COVERAGE NOT FOUND FOR DELETE.	Information message. No action needed.
DATA DISPLAYED.	Information message. No action needed.
DATA UPDATED.	Information message. No action needed.
DSS UPDATE INDICATOR IS INVALID.	Enter a valid DSS Update Indicator. See the field definitions for valid data/formatting for this field.
DUPLICATE RECORD; NOT INSERTED.	Information message. No action needed.
END DATE MUST BE GREATER THAN BEGIN DATE.	Enter an End Date that falls after the begin date. See the field definitions for valid end/begin date specifications.
ENROLLEE NOT FOUND.	The Enrollee ID number entered is not found on the Master Database. Correct the Enrollee ID or cancel the transaction.

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ENTER '..' IN BEGIN DATE FOR POLICY DELETE OR 'COV' FOR COVERAGE DELETE.	Key '..' in the first two-positions of the Begin Date field to delete the policy and all related coverages, or key '..' in the Cov field to delete a specific coverage segment.
ENTER COVERAGE DATA.	Enter coverage data. See the field definitions for formatting/ requirements for this field.
ENTER DATA OR EXIT.	Enter the data requested or choose the Exit button to leave the screen.
ENTER VALID SSN.	Enter a valid SSN. See the field definitions for formatting/ requirements for this field.
ERROR ACCESSING DB2 TABLE.	Contact First Health Operations for assistance.
FUNCTION CHOSEN IS INVALID.	The PF key chosen cannot complete the task. Choose another Function key.
INVALID CARRIER CODE. CARRIER NOT ON TPL CARRIER MASTER DATASTORE.	Enter a valid Carrier Code. See the field definitions for valid data/ formatting for this field.
INVALID TRANSACTION.	The PF key chosen cannot complete the task. Choose another Function key.
MISSING ENROLLEE ID. ENTER ENROLLEE ID.	Enter Enrollee ID. See the field definitions for valid data/formatting for the missing data.

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MISSING/INVALID POLICY NUMBER. PLEASE ENTER VALID VALUE.	Enter valid Policy Number. See the field definitions for valid data/ formatting for the missing or invalid data.
MISSING/INVALID TPL POLICY TYPE.	Enter valid TPL Policy Type. See the field definitions for valid data/ formatting for the missing or invalid data.
MISSING/INVALID TPL RELATIONSHIP CODE.	Enter valid TPL Relationship Code. See the field definitions for valid data/ formatting for the missing or invalid data.
MISSING/INVALID TPL SOURCE CODE.	Enter valid TPL Source Code. See the field definitions for valid data/ formatting for the missing or invalid data.
MISSING/INVALID TPL STATUS CODE.	Enter valid TPL Status Code. See the field definitions for valid data/ formatting for the missing or invalid data.
NO MORE POLICIES AVAILABLE FOR THIS ENROLLEE.	Information message. No action needed.
NO RECORD FOUND.	Information message. No action needed.
NO UPDATES/INSERTS ALLOWED ON BENDEX/BUY-IN SOURCE.	Information message. No action needed.
PAGE DOWN OF COVERAGES NOT POSSIBLE.	Information message. No action needed.
PAGE UP OF COVERAGES NOT POSSIBLE.	Information message. No action needed.

Screen Message	Response
PHONE NUMBER IS INVALID; MUST BE NUMERIC.	Enter a numeric phone number. See the field definitions for valid data/formatting of phone numbers.
POLICY BEGIN DATE MISSING/INVALID. ENTER VALID VALUE.	Enter a valid Policy Begin Date. See the field definitions for valid data/formatting of this field.
POLICY BEGIN DATE MUST BE LESS THAN, OR EQUAL TO, POLICY END DATE.	Enter a Policy Begin Date less than or equal to the Policy End Date. See the field definitions for explanation of valid begin dates.
POLICY END DATE IS INVALID. ENTER VALID VALUE.	Enter a valid Policy End Date. See the field definitions for valid end date specifications.
POLICY HOLDER SGMT. EXISTS WITH THIS POLICY NUMBER. ENTER NEW CARRIER CODE.	A Policyholder segment already exists with this policy number. Enter a new carrier code.
POLICY NOT FOUND FOR DELETE.	Information message. No action needed.
RECORD FOR UPDATE NOT FOUND.	Information message. No action needed.
RECORD INSERTED.	Information message. No action needed.
TPL ABSENT PARENT INDICATOR IS INVALID.	Enter a valid TPL Absent Parent Indicator. See the field definitions for valid data/formatting of this field.

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TPL COVERAGE BEGIN DATE IS INVALID.	Enter a valid TPL Coverage begin Date. See the field definitions for valid data/formatting of this field.
TPL COVERAGE BEGIN DATE MUST BE LESS THAN, OR EQUAL TO, COVERAGE END DATE.	Enter a TPL Coverage Begin Date less than or equal to the end date. See the field definitions for explanation of valid begin dates.
TPL COVERAGE CODE IS INVALID. ENTER A VALID COVERAGE CODE.	Enter a valid TPL Coverage Code. See the field definitions for valid data/formatting of this field.
TPL COVERAGE CO-PAY AMOUNT IS INVALID.	Enter a valid TPL Coverage Co-pay Amount. See the field definitions for valid data/formatting of this field.
TPL COVERAGE CO-PAY PERCENTAGE AMOUNT IS INVALID.	Enter a valid TPL Coverage Co-pay Percentage Amount. See the field definitions for valid data/formatting of this field.
TPL COVERAGE DEDUCTIBLE TYPE IS INVALID.	Enter a valid TPL Coverage Deductible Type. See the field definitions for valid data/formatting of this field.
TPL COVERAGE DEDUCTIBLE TYPE MET INDICATOR IS INVALID.	Enter a valid TPL Coverage Deductible Type Met Indicator. See the field definitions for valid data/formatting of this field.
TPL COVERAGE END DATE IS INVALID.	Enter a valid TPL Coverage End Date. See the field definitions for valid data/formatting of this field.

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TPL COVERAGE EXHAUSTION INDICATOR IS INVALID.	Enter a valid TPL Coverage Exhaustion Indicator. See the field definitions for valid data/formatting of this field.
TPL POLICY COINSURANCE AMOUNT IS INVALID.	Enter a valid TPL Policy Coinsurance Amount. See the field definitions for valid data/formatting of this field.
TPL POLICY COINSURANCE PERCENTAGE AMOUNT IS INVALID.	Enter a valid TPL Policy Coinsurance Percentage Amount. See the field definitions for valid data/formatting of this field.
TPL POLICY DEDUCTIBLE AMOUNT IS INVALID.	Enter a valid TPL Policy Deductible Amount. See the field definitions for valid data/formatting of this field.
TPL POLICY DEDUCTIBLE TYPE MET INDICATOR IS INVALID.	Enter a valid TPL Policy Deductible Type Met Indicator. See the field definitions for valid data/formatting of this field.
TPL PREMIUM TYPE IS INVALID.	Enter a valid TPL Premium Type. See the field definitions for valid data/formatting of this field.
TPL VERIFY INDICATOR IS INVALID.	Enter a valid TPL Verify Indicator. See the field definitions for valid data/formatting of this field.
UNABLE TO RETURN TO PREVIOUS PROGRAM; CHOOSE EXIT TO GO BACK TO MENU.	Press PF12=EXIT to go back to the Main Menu.
UNIDENTIFIED SECURITY ERROR.	Contact First Health Operations for assistance.

Screen Message	Response
USER AUTHORIZATION FAILURE.	User is not allowed to perform this transaction.