

TPL CARRIER DETAIL INQUIRY

SCREEN MESSAGES

| Screen Message | Response |
|------------------------------------|--|
| CURSOR POSITION NOT VALID. | Move the cursor to the correct position and retry the procedure. |
| DATA DISPLAYED. | Information message. No action needed. |
| DATA REFRESHED. | Information message. No action needed. |
| ERROR IN PROCESSING MAP. | Contact First Health Operations for assistance. |
| FUNCTION BUTTON CHOSEN IS INVALID. | The PF Key chosen cannot complete the task. Choose another Function Key. |
| INQUIRY DETAILS INSERTED. | Information message. No action needed. |
| INVALID TRANSACTION. | The PF Key chosen cannot complete the task. Choose another Function Key. |
| ONLY INQUIRY DETAILS AVAILABLE. | Information message. No action needed. |
| UNIDENTIFIED SECURITY ERROR. | Contact First Health Operations for assistance. |
| USER AUTHORIZATION FAILURE. | User is not allowed to perform this transaction. |