

## TPL ABSENT PARENT INQUIRY/UPDATE

### SCREEN MESSAGES

Screen Message	Response
CHOOSE UPDATE TO ADD DEPENDENT RECORD.	Press PF2=UPD to add the record.
CURSOR POSITION NOT VALID.	Move the cursor to the correct position and retry the procedure.
DATA DISPLAYED.	Information message. No action needed.
DEPENDENT DETAIL DATA NOT FOUND.	Information message. No action needed.
DEPENDENT INSERTED.	Information message. No action needed.
DEPENDENT MPI NUMBER MANDATORY.	Enter the MPI number for the dependent to be added.
DUPLICATE RECORD. MPI INSERT NOT SUCCESSFUL.	Information message. No action needed.
ENTER DATA AND CHOOSE UPDATE.	Enter the data needed and press PF2=UPD.
ENTER DATA OR EXIT.	Enter the data requested or press PF12=EXIT to leave the screen.
ENTER DATA TO ADD DEPENDENTS.	Enter the data needed to add dependents and press ENTER.
ENTER EITHER CASE NUMBER OR SSN.	Enter either case number or SSN to access the record.
ERROR DURING ROLLBACK.	Contact First Health Operations for assistance.
ERROR OCCURRED AT RECEIVE; TRANSACTION CANCELLED.	Contact First Health Operations for assistance.

Screen Message	Response
ERROR WHILE ACCESSING.	Contact First Health Operations for assistance.
FUNCTION BUTTON CHOSEN IS INVALID.	The PF Key chosen cannot complete the task. Choose another Function Key.
INVALID TRANSACTION.	The PF Key chosen cannot complete the task. Choose another Function Key.
IVD-CASE IS INVALID. ENTER A VALID IVD-CASE.	Enter a valid 10 character IVD Case Number (five zeros followed by the six-digit case number) and press ENTER to access an Absent Parent record.
MORE THAN ONE SSN IS FOUND.	More than one SSN was found for the IVD-Case number entered. Enter the SSN of the Absent Parent and press ENTER to access the record.
NO MORE DEPENDENTS AVAILABLE.	Information message. No action needed.
PAGE DOWN OF DEPENDENT NOT POSSIBLE.	Information message. No action needed.
PAGE UP OF DEPENDENT NOT POSSIBLE.	Information message. No action needed.
PAGE UP OF DEPENDENT NOT POSSIBLE.	Information message. No action needed.
SSN IS INVALID. ENTER A VALID ABSENT PARENT SSN.	Enter a valid Social Security Number. See the field definitions for valid data/formatting for social security numbers.

<b>Screen Message</b>	<b>Response</b>
UNIDENTIFIED SECURITY ERROR.	Contact First Health Operations for assistance.
UPDATE FUNCTION INVALID IN INQUIRY MODE.	Information message. No action needed.
USER AUTHORIZATION FAILURE.	User is not allowed to perform this transaction.