

LEVEL OF CARE INQUIRY

SCREEN MESSAGES

Screen Message	Response
ACCESS TO THE PROGRAM IS NOT AUTHORIZED.	User does not have access to the screens chosen.
ADMISSION DATE IS INVALID. RE-ENTER A VALID DATE.	Enter a valid admission date that is less than or equal to the current date.
ADMISSION DATE MUST BE LESS THAN, OR EQUAL TO, THE CURRENT DATE.	Enter a valid admission date that is less than or equal to the current date.
CICS ERROR; TRANSACTION CANCELLED.	Contact First Health Operations for assistance.
DATA HAS CHANGED; PAGE BACKWARD REQUEST NOT ALLOWED.	Information message. No action needed.
DATA HAS CHANGED; PAGE FORWARD REQUEST NOT ALLOWED.	Information message. No action needed.
ELIGIBILITY INFORMATION CHANGED SINCE LAST CHANGED. REFRESH	Choose PF15= REFRESH to refresh the data.
END OF THE PAGE.	Information message. No action needed.
ENROLLEE NOT FOUND.	No enrollee was found matching the Enrollee ID entered. Correct the Enrollee ID or try the SSN.
ENTER SSN OR ENROLLEE ID TO START PROCESSING.	Enter valid SSN, or Enrollee ID and choose Enter to access the enrollee record.
ERROR IN RSX100; CANNOT DETERMINE PERSON.	Contact First Health Operations for assistance.

Screen Message	Response
ERROR IN RSX100; DATABASE ERROR.	Contact First Health Operations for assistance.
ERROR IN RSX100; ENROLLEE NOT FOUND.	Contact First Health Operations for assistance.
ERROR IN RSX100; INVALID PARAMETER.	Contact First Health Operations for assistance.
ERROR IN RSX200; ERROR ACCESSING FHSC_DATE_ROUTINE.	Contact First Health Operations for assistance.
ERROR IN RSX200; INVALID INPUT PARAMETERS.	Contact First Health Operations for assistance.
ERROR OCCURRED AT XCTL; TRANSACTION CANCELLED.	Contact First Health Operations for assistance.
ERROR READING THE TSQ.	Contact First Health Operations for assistance.
ERROR REWRITING THE TSQ.	Contact First Health Operations for assistance.
ERROR WHILE ACCESSING.	Contact First Health Operations for assistance.
ERROR WRITING INTO THE TSQ.	Contact First Health Operations for assistance.
FUNCTION CHOSEN IS INVALID.	The PF Key chosen cannot complete the task. Choose another PF Key.
FUNCTION KEY IS NOT ACTIVE IN THIS MODE.	The PF Key chosen cannot complete the task. Choose another PF Key.
FUNCTION KEY IS NOT CURRENTLY ACTIVE.	The PF Key chosen cannot complete the task. Choose another PF Key.
LOC SEGMENT NOT FOUND.	Information message. No action needed.
NO DATA TO SCROLL.	Information message. No

Screen Message	Response
	action needed.
NO RECORDS FOR THIS ENROLLEE.	There is no LOC information for this enrollee.
NO RECORDS FOR THIS SSN.	There is no LOC information for this SSN.
SELECT ONE OF THE ASSESSMENTS.	Enter any character in the field beside the record you wish to select and choose PF9=VIEW ENROLLEE to access the desired record.
SELECT TO GET I_BENEFIT_PKG FAILED. RS_BENEFIT_PACKAGE.	Contact First Health Operations for assistance.
SSN NOT FOUND.	No enrollee was found matching the SSN entered. Correct the SSN or try the Enrollee ID.
SSN, ENROLLEE, OR ACN IS INVALID.	Enter valid SSN, Enrollee ID or ACN and choose Enter to access the enrollee record.
SSN/ENROLLEE IS INVALID. ENTER VALID SSN OR ENROLLEE FOR INQ	Enter valid SSN or Enrollee ID and choose Enter to access the enrollee record.
TIMESTAMP MISMATCH; CHOOSE REFRESH TO RE-DISPLAY.	Choose PF15=REFRESH to see the updated data.
TOP OF THE PAGE.	Information message. No action needed.
UNABLE TO RETURN TO PREVIOUS PROGRAM, CHOOSE EXIT TO GO BACK TO MENU.	Choose PF12=EXIT to go back to the Main Menu.
UNIDENTIFIED SECURITY ERROR.	Contact First Health Operations for assistance.