

Virginia Commonwealth University Police Department

Commendations and Complaints

The VCU Police Department maintains high standards of integrity and professionalism. Each year officers come into contact with thousands of individuals within the university community. The outcome of some of these contacts may be questionable or even commendable. The VCU Police Department wants to hear from you. The concerns of the community are important. We believe the public is entitled to fair and impartial service. We investigate all complaints and send all commendations to the supervisors of the employee.

The following is information that will assist you in filing a complaint or commendation with the VCU Police Department. Your information can provide us with the knowledge needed to make the VCU Police Department strive for excellence.

Contact the VCU Police Department at 828-1196, ask for a supervisor on duty, leave your name and number, and our Communications Division will forward the information to the supervisor on duty.

You can also submit your complaint or commendation on the VCU Police Website at [http:// www.vcu.edu/police/index.html](http://www.vcu.edu/police/index.html)

All complaints will be investigated and, you will be contacted for further information. Remember, "We want to hear from you".