



Reclaiming Towed Cars

Parking at Virginia Commonwealth University and its Medical College of Virginia campus can be a challenge. Occasionally, busy schedules and other commuter distractions can result in a failure to notice parking restrictions. If you find that your car has been towed, don't panic! Follow these easy instructions to reclaim your vehicle.

If your car was towed from a city street...



1. Seibert's Towing holds the towing contract with the City of Richmond. To verify that they have your car, call **233-5757** and provide them with:
 - A. Your car's license plate number.
(If you are not sure of your license plate number, call the VCU Police for assistance at **828-1196** or use one of the campus Emergency Reporting Telephone System phones.)
 - B. A description of your car.
 - C. The location from which it was towed.
2. Be sure to ask how much the towing fee is and what form it must be in... cash, check or charge.
3. If they have your car, you must reclaim it at the Seibert's Tow Lot at 708 Hull Street. This is at the intersection of Commerce and Hull Streets.
4. To catch a GRTC bus from VCU to Commerce and Hull Streets:
 - A. From Cary Street...
 - * Catch the Church Hill 51 bus, buy a transfer ticket, and get off on Broad Street at its intersection with 8th Street.
 - * Take a right, around the corner, onto 8th Street (southbound) and catch any Hull Street bus. Get off at Commerce and Hull Streets.

B. From Broad Street...

* Catch any GRTC Broad Street bus, buy a transfer ticket, and get off at 8th and Broad Streets.

* Take a right, around the corner, onto 8th Street (southbound) and catch any Hull Street bus. Get off at Commerce and Hull Streets.

C. From the Medical College of Virginia campus...

* Go to the intersection of 8th and Broad Streets. On 8th Street, south of Broad, catch any Hull Street bus to Commerce and Hull Streets.

If your car was towed from private property...



1. Determine which private towing company is contracted by the owner of the property to remove unauthorized cars.
2. Obtain the towing company's phone number from the business listings in the Richmond phone book.
3. Call the towing company and verify that they have your car.
4. Be sure to ask how much the towing fee is and what form it must be in...cash, check or charge.
5. If you need transportation to the location where your car is being held, call **358-GRTC** and ask which GRTC bus(es) to take from the VCU/MCV area to your desired destination.

If your car was towed from VCU property...



1. For cars towed from university parking lots, call the VCU Parking Office at **828-0501**.
2. For cars towed from any VCU property other than a university parking lot, contact the VCU Police at **828-1196**.

VCU Police *Emergency*.....828-1234
VCU Police non-emergency.....828-1196